

Cybersecurity Starts Here: Identify What You Need to Protect

Checklist: Identifying Critical Data for Small Business Cybersecurity

1. Inventory Your Data

- ☐ List all types of data your business collects (customer info, employee records, financial data, etc.)
 - ☐ Identify where each type of data is stored (local servers, cloud services, email, paper files)
 - ☐ Determine who has access to each data type
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2. Classify the Data

- ☐ Label data by sensitivity:
 - Public
 - Internal use only
 - Confidential
 - Highly confidential
 - ☐ Identify any data subject to regulations (e.g., HIPAA, PCI, MA 201 CMR 17)
 - ☐ Highlight data that would be most damaging if stolen, altered, or lost
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3. Map the Data Flow

- ☐ Document how data moves through your business (e.g., intake forms → database → reporting tools)
 - ☐ Identify third-party vendors handling your data
 - ☐ List where data is shared externally (accounting, payroll, marketing, etc.)
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4. Assess Business Impact

- ☐ Ask: What would happen if this data became unavailable?
 - ☐ Ask: What if it were changed or stolen?
 - ☐ Prioritize data based on business risk and operational impact
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5. Review Access & Permissions

- ☐ Identify who currently has access to what data
 - ☐ Look for over-permissioned accounts
 - ☐ Verify use of strong passwords and multi-factor authentication
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6. Document & Take Action

- ☐ Create a simple data inventory (spreadsheet or tool)
- ☐ Flag high-priority data for enhanced protection
- ☐ Use findings to guide your cybersecurity and incident response planning

Tip: You can't protect what you don't know exists. Start here to build a cybersecurity plan that protects what matters most.



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